

ACGI Knowledge Days 2018

Agenda with Tracks and Sessions



The Knowledge Days team will continue to update the agenda as session topics and descriptions are finalized.

KDays will have a variety of over 40 education sessions, across four tracks, many of which are approved to earn CAE credits. Note that our conference capacity is limited and registration is on a first come, first serve basis.

Advanced Registration ends on Friday, March 30th. Please register today at: www.knowledgedays.com to reserve your space.

REGISTER NOW

General Sessions



Open to all! Participate in these general sessions from Wednesday afternoon through Friday afternoon. On Wednesday (Day 1), we've planned four back-to-back sessions for your arrival and warm up to KDays, designed to give customers knowledge on how to best leverage ACGI's modules, professional services, and client support. Come early and meet your account representatives, project managers and other key ACGI staff. On Thursday (Day 2) and Friday (Day 3), we have planned a lineup of informative and inspiring presenters.

Power Up

Power Up sessions will showcase exciting new features and enhancements that will be available to customers in coming releases of Association Anywhere and Certelligence. Be among the first to take a tour of ACGI's new navigation and menuing, with live demonstrations and discussions. You will also get to know ACGI's product experts and get straight answers to your question about the direction of ACGI's products.

Best Practices



Best Practices sessions will be mainly presented by savvy customers, stepping up to share their experiences and system knowledge with you about how to best leverage the various capabilities of Association Anywhere and Certelligence. Expert advice, live system examples, and client case studies are just few reasons that you won't want to miss these sessions.

Training

Training sessions at KDays 2018 will cut to the chase with practical lessons on using some of your system's most critical features. With live instructions and real-world examples, ACGI's knowledge experts will show you how to go further and faster with your system. Most sessions are seminar based, focused on helping to improve your skills in specific areas of your system. Concise, 50-minute training sessions will free up your schedule to participate in other KDays tracks and sessions. Note that ACGI is also holding pre-conference workshops on Wednesday, June 6th, for an additional fee at registration.

Extending Value of Your System



Extending the Value of Your System sessions will be led by ACGI's Resource Partners. Each will present best practices and discuss how your organization can extend the functionality of Association Anywhere and Certelligence. Topics will include communities, content management, benefits of AMS-LMS integration, streamlining event processes, marketing automation, and more!

DAY 1 (Wednesday, June 6)[REGISTER NOW](#)**Location**1:00 PM - 6:00 PM **Registration Desk Open & Hotel Check in** Harborview Gallery2:00 PM - 4:30 PM **Resource Partners Move in and Setup-up** Harborview Gallery



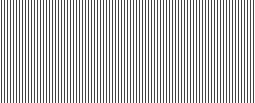




	General Sessions	Pre Conference Workshop 1	Pre Conference Workshop 2	Resource Partners
	Harborview Ballroom I	Camden 1	Camden 2	Harborview Gallery
2:00 PM - 3:00 PM	Are You Fully Utilizing ACGI's Modules?	Business Objects - Basic Training (Additional Fee)	Event Management Module Setup & Configuration (Additional Fee)	Resource Partners Move in & Setup-up
3:00 PM - 4:00 PM	Preparing for Your Version 8 Upgrade			
4:00 PM - 4:30 PM	Getting the Most Out of ACGI's Wiki and ASSET			
4:30 PM - 5:00 PM	Which Reporting Tool Should I Use?			

5:30 PM - 7:00 PM **Welcome Reception** Sheraton Bridge Walk

Day 2 (Thursday, June 7)

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Location

6:00 AM - 7:00 AM	Baltimore Harbor Walk / Run				Sheraton Lobby
7:00 AM - 5:30 PM	Registration Desk Open				Chesapeake Gallery
7:15 PM - 8:30 AM	AMC Roundtable Meeting & Breakfast (Invitation Only)				Potomac Room
7:15 AM - 8:30 AM	Breakfast - Networking & Getting to Know Resource Partners				Chesapeake Ballroom I & II
8:30 AM - 9:15 AM	Welcome Address				Chesapeake Ballroom I & II
9:15 AM - 10:30 AM	Keynote - Jamie Notter, Human Workplaces 				Chesapeake Ballroom I & II
10:30 AM - 10:50 AM	Energy Break with Resource Partners				Harborview Gallery
	Power Up	Best Practices	Training	Extending the Value of Your System (Presented by ACGI Resource Partners)	
	Severn Room I & II	Chesapeake Ballroom III	Harborview Ballroom I	Loch Raven I	Loch Raven II
11:00 AM - 11:50 PM	GDPR Are You in Compliance?	Having SUM fun: Storing, Using & Manipulating Data	Business Process Mapping for Automating Your Workflows	CatalystFire Presentation 	
12:00 PM - 12:50 PM	Lunch - Networking & Getting to Know Resource Partners				Chesapeake Ballroom I & II
1:00 PM - 1:50 PM	The Road Ahead - ACGI's Product Roadmap				Chesapeake Ballroom I & II
2:00 PM - 2:50 PM	Product Showcase: Enhancements to Apex V5.01 Toolkit	How to Move Your Organization from Manual to Automated Processes (credentialing focused)	Applying CSS to Self-Service Apps	ExpoLogic Presentation 	Systems Solutions Inc. 
2:50 PM - 3:10 PM	Energy Break with Resource Partners				Harborview Gallery
3:10 PM - 4:00 PM	The Emotion of Product Interaction	Ready for Your Audit? Using Your System to Prepare	Key Techniques to Get the Most Out of Your Data with Business Objects	OmniPress Presentation 	TBD
4:10 PM - 5:00 PM	Product Showcase: The Credentialing Journey with Certelligence	API Integration Between Your Website and AA	ECommunications Management (ECM) Module Templates	CommPartners Presentation 	TBD
5:00 PM - 5:45 PM	Free Time				
5:45 PM - 6:15 PM	Meet at Sheraton Lobby to take Bus to M&T Stadium				Sheraton Lobby
6:30 PM - 9:30 PM	Customer Appreciation Dinner				M&T Stadium

Day 3 (Friday, June 8)

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Location

7:15 AM - Noon	Registration Desk Open				Harborview Gallery	
7:15 AM - 8:30AM	Breakfast - Networking & Getting to Know ACGI's Resource Partners				Chesapeake Ballroom I & II	
8:30 AM - 9:20 AM	General Session: Wes Trochlil, Effective Database 				Chesapeake Ballroom I & II	
	Power Up	Best Practices	Training	Extending the Value of Your System (Presented by ACGI Resource Partners)		
	Severn Room I & II	Chesapeake Ballroom III	Harborview Ballroom I	Loch Raven I	Loch Raven II	
9:30 AM - 10:20 AM	User Experience: Delivering Product Value	Empower Yourself on Custom Reporting and Applications	Attributes - How and Where to Use Them	Results Direct Presentation 	TBD	
10:30 AM - 11:00 AM	Energy Break with Resource Partners				Harborview Gallery	
11:00 AM - 11:50 AM	Product Showcase: New Developments with Business Objects XI	Find a Pro - A Case Study of Using ACGI's Referral Module	Creating Dynamic Overviews - Display the Data that's Meaningful to You	Higher Logic Presentation 	TBD	
12:00 PM - 1:00 PM	Lunch, Resource Partners and Networking				Chesapeake Ballroom I & II	
1:00 AM - 1:50 PM	Changing Member Behavior with Mobile 				Chesapeake Ballroom I & II	
2:00 PM - 2:50 PM	Product Showcase: The Sales & Marketing Lifecycle with Your ACGI System	Credentialing Panel Discussion 	Working with ApEx Tools	Resource Partners One-on-Ones & Move Out		
3:00 PM - 4:00 PM	Closing Remarks and ACGI Users Group Meeting				Chesapeake Ballroom I & II	